

## Customer Service Report for LSSB

For the period: Friday, May 01, 2009 12:00:00 AM to Sunday, May 31, 2009 11:59:59 PM



	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	LSSB	Web	Other	DCS	LSSB	Other	DCS	LSSB	Other	To Close
<b>Application Support</b>											
Specialized Application	1	0	0	0	0	0	0	0	1	0	5
<b>OS/390</b>											
Security & RACF	1	0	0	0	0	0	0	0	1	0	17
<b>OS/390 SOFTWARE</b>											
OTHER SOFTWARE	0	0	0	3	0	2	0	0	1	0	0
<b>Grand Total:</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>4</b>

Total Tickets Closed:	3
Total Tickets Assigned/Pending/Checked Out:	2
Total Tickets Created:	5